Crestron CLW-SW1/4RF, CLW-SWS1/4RF, CLW-SLVS1RF infiNET™ Switches Operations Guide



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infiNET™ Switches: CLW-SW1/4RF, -SWS1/4RF, -SLVS1RF

Introduction

Features and Functions

The CLW-SW1RF (-SW1RF) one-button switch and CLW-SW4RF (-SW4RF) four-button switch are stand-alone wall box switches that can also act as wireless infiNETTM devices that report to a Crestron[®] control processor via a Crestron infiNET wireless gateway.

infiNET Switches Functional Summary

- Two-way infiNET switches
 - \Rightarrow 2.4 GHz infiNET mesh network technology
 - \Rightarrow Range up to 150 feet indoors, or 250 ft outdoors (subject to site-specific conditions)
 - \Rightarrow Range may be increased with the use of additional infiNET devices or C2N-MNETRPT repeaters
 - \Rightarrow "Wi-Fi" friendly operating frequency to avoid interference
- One-button and four-button configurations available in white, black, and almond
- Can be ordered with custom-engraved buttons
- Can operate as a local load control or infiNET keypad.

These switches can be operated with a user-adjustable delay up to 10 minutes and 55 seconds. For more information, refer to "Operation" on page 9 for more information.

These infiNET switches are a part of Crestron's line of lighting products using infiNET mesh network technology. infiNET technology is "Wi-Fi" friendly and provides fault tolerance and increased effective signal strength as network devices are added.

As an infiNET device, these switches communicate with a Crestron control system via a C2N-MNETGW infiNET Gateway. Up to 30 infiNET devices (including C2N-MNETRPT infiNET Repeaters) can communicate with one C2N-MNETGW

infiNET Gateway and, if more devices are needed, more C2N-MNETGW gateways may be added to a Cresnet[®] network.

Crestron infiNET switches operate on the 2.4 GHz "ISM band" (2400 MHz to 2483.6 MHz) at 10 mW. The output power of these devices allow RF signals to travel approximately 150 feet indoors and 250 feet outdoors (subject to site-specific conditions) without the use of repeaters or other infiNET devices. The range is dependent on construction of the building, obstructions, and RF interference from other devices. The location of the dimmer is an important factor in determining RF performance. Adding more infiNET devices or repeaters to the network effectively increases the range, strength, and reliability of the network.

The -SW1RF and -SW4RF feature a three-position mode selection switch. Refer to "Operation" on page 9 for more information. In the absence of control system communications, the switch can still be used to control the attached load.

The CLW-SWS1RF (-SWS1RF) and CLW-SWS4RF (-SWS4RF) are similar to the -SW1RF and -SW4RF (respectively) with the added capability of working with one or more slave units (CLW-SLVS1RF) in a multi-switch / single circuit application. For more information, refer to the latest version of the infiNET Switches Installation Guide (Doc. 6293) which is available from the Crestron website (www.crestron.com/manuals).

The CLW-SLVS1RF (-SLVS1RF) is a slave unit that when used in conjunction with the -SWS1RF or -SWS4RF acts as an additional switch control point in a multiswitch / single circuit application. It does not connect to an infiNET system and cannot be used without a -SWS1RF or -SWS4RF. The -SLVS1RF does not have a mode selection switch. It can only be programmed when used in conjunction with a -SWS4RF (refer to "Attaching and Detaching the Electrical Load" on page 27). Otherwise, it will emulate the *RUN* mode of the -SWS1RF (even if connected to a -SWS4RF) unless the mode selection switch of the master is set to "OFF".

These switches can be ordered with custom engraved buttons already installed by Crestron. Engraved buttons cannot be installed or changed in the field. Contact Crestron for more information.

These switches are available in white, almond, and black. White units are designated by part numbers ending in "W". Almond units are designated by part numbers ending in "A". Black units are designated by part numbers ending in "B". Each dimmer can be covered with a decorative faceplate (not supplied).

For installation instructions, refer to the latest version of the infiNET Switches Installation Guide (Doc. 6293), which is available from the Crestron website.

Specifications

Following are specifications for the -SW1RF, -SW4RF, -SWS1RF, -SWS4RF, and -SLVS1RF.

SPECIFICATION	DETAILS
Power Requirements	Line Power, 120 VAC, 60 Hz
Operating Frequency	2400 MHz to 2483.6 MHz (802.15.4 compliant)
RF Output Power	10 mW

CLW-SW1/4RF, CLW-SWS1/4RF, & CLW-SLVS1RF Specifications

(continued on following page)

SPECIFICATION	DETAILS
Operating Ranges ¹ Typical Distance Indoors (without repeater)	150 ft
Typical Distance Outdoors	250 ft, subject to site-specific conditions
Default MNET ID	-SW1RF/-SW4RF: 01/01 -SWS1RF/-SWS4RF: 01/01
Switch Type	Single-Pole, Single-Throw
Load Type	Incandescent, Tungsten-Halogen, Fluorescent / High Intensity Discharge (HID), Electronic Low Voltage, Magnetic Low Voltage, Neon / Cold Cathode, Ceiling Fan
2-Series Control System Update File ^{2,3}	Version 3.154 or later
Load Ratings ⁴	
Incandescent / Tungsten- Halogen	-SW1RF/-SW4RF: 1000W -SWS1RF/-SWS4RF: 1000W -SLVS1RF: N/A
Magnetic Low Voltage⁵	-SW1RF/-SW4RF: 1000VA/750W -SWS1RF/-SWS4RF: 1000VA/750W -SLVS1RF: N/A
Neon / Cold Cathode ⁵	-SW1RF/-SW4RF: 1000VA/750W -SWS1RF/-SWS4RF: 1000VA/750W -SLVS1RF: N/A
Electronic Low Voltage	-SW1RF/-SW4RF: 1000W -SWS1RF/-SWS4RF: 1000W -SLVS1RF: N/A
Ceiling Fan	-SW1RF/-SW4RF: 3A -SWS1RF/-SWS4RF: 3A -SLVS1RF: N/A
Minimum Load	40W / 0.5A
Operating Temperature and Humidity	32°F to 104°F (0°C to 40°C) 10 to 90% Relative Humidity (Non-Condensing)
Dimensions and Weight	-SW1RF/-SW4RF and -SWS1RF/-SWS4RF: Height: 4.13 in (10.48 cm) Width: 2.38 in (6.03 cm) Depth: 1.88 in (4.77 cm) Weight: 4.9 oz (0.67 kg)
	-SLVS1RF: Height: 4.13 in (10.48 cm) Width: 1.75 in (4.45 cm) Depth: 1.88 in (4.77 cm) Weight: 3.6 oz (0.50 kg)

CLW-SW1/4RF, CLW-SWS1/4RF, & CLW-SLVS1RF Specifications (continued)

1. The range is dependent on its placement and the building in which it is used. The construction of the building, obstructions, and RF interference from other devices are factors determining the effective range of the unit.

- 2. The latest software versions can be obtained from the Crestron website. Refer to the NOTE following these footnotes.
- 3. Crestron 2-Series control systems include the AV2 and PRO2. Consult the latest Crestron Product Catalog for a complete list of 2-Series control systems.
- 4. Refer to Derating Charts for Multigang Installations in the latest version of the infiNET Switches Installation Guide (Doc. 6293) which is available from the Crestron website.

5. VA ratings are for input power to the transformer. If you do not know the input power requirement of the transformer, use the bulb's wattage rating to determine proper rating.

NOTE: Crestron software and any files on the website are for Authorized Crestron dealers and Crestron Authorized Independent Programmers (CAIP) only. New users may be required to register to obtain access to certain areas of the site (including the FTP site).

Physical Description

The -SW1RF and -SWS1RF have a light emitting diode (LED) with adjustable brightness (via Crestron programming software), a rocker button, and a three-position mode selection switch as shown in the following diagrams. The button may be pushed at the top or bottom to perform certain functions. Pushing the button in the middle does not do anything. The function of the pushbutton is determined by the position of the mode selection switch. For more information, refer to "Operation" on page 9.

Parts of CLW-SW1RF and -SWS1RF









The -SW4RF and -SWS4RF have a light emitting diode (LED) with adjustable brightness (via Crestron programming software), four pushbuttons, and a three-position mode selection switch as shown in the following diagrams. Each of the buttons may be pushed to perform certain functions. The function of each pushbutton is determined by the position of the mode selection switch. For more information, refer to "Operation" on page 9.











Physical View of CLW-SW4RF/-SWS4RF (Clockwise from Top; Top, Side, and Front)

The -SLVS1RF is similar in appearance to the -SW1RF and -SWS1RF but does not have the three-position mode selection switch. The brightness of the LED on the -SLVS1RF is not programmable.

CLW-SLVS1RF Shown in White





Physical View of CLW-SLVS1RF (Clockwise from Top; Top, Side, and Front)

The -SW1RF, -SW4RF, -SWS1RF, -SWS4RF, and -SLVS1RF mount in a standard wallbox and are covered using a decorative faceplate (not included). All line voltage connections are made at the rear of the switch.

Industry Compliance

These units have been manufactured to comply with UL's Standards for Safety in Canada and the United States. Formal approval is pending.

FCC ID: EROCWD1011

Compliance Statement (Part 15.19)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Warning (Part 15.21)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure (OET Bulletin 65)

To comply with FCC's RF exposure limits for general population / uncontrolled exposure, this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada Statement

The term "IC" before the certification/registration number only signifies that the Industry Canada technical specifications were met. IC: 5683A-CWD1011

Acquiring the Switch on the infiNET Network

Before an infiNET device can be used on an infiNET network, it must first be acquired to a C2N-MNETGW gateway that is connected to a Cresnet network.

NOTE: The -SW1RF, -SW4RF, -SWS1RF, and -SWS4RF can also work as standalone wall box switches without being acquired by a C2N-MNETGW.

NOTE: A switch can be acquired to only one gateway.

Acquiring the Switch

To acquire a -SW1RF/-SW4RF/-SWS1RF/-SWS4RF to C2N-MNETGW, perform the following:

 Put the C2N-MNETGW in the *Acquire* mode, from the unit itself or from Toolbox, as described in the latest revision of the C2N-MNETGW Operations Guide (Doc. 6137), which is available from the Crestron website.

NOTE: In an environment where multiple gateways are installed, only one gateway should be in the *Acquire* mode at a time.

- 2. Place the -SW1RF/-SW4RF/-SWS1RF/-SWS4RF into the *Acquire* mode by doing the following:
 - a. Move the mode selection switch (located under the LED) to the "OFF" position.
 - b. Press and hold the top or bottom of the button on the -SW1RF/ -SWS1RF or any button on the -SW4RF/-SWS4RF.
 - c. While holding the button, slide the mode selection switch to the "RUN" position.
 - d. Hold the button for approximately five seconds until the LED flashes HIGH once. Immediately release the button after the LED blinks to start the dimmer's *Acquire* mode.

NOTE: The LED can flash HIGH or LOW. Refer to "LED Behavior" on page 11 for more information.

NOTE: Holding the button for a significant time after the first flash may enter other modes. If this is not desired, return the mode selection switch to the "OFF" position without releasing the button and repeat step 2.

After approximately ten seconds, the LED will start to blink slowly and the switch will attempt to acquire with a C2N-MNETGW that is in the *Acquire*

mode. The device is acquired when the LED stops blinking and lights at the LOW setting. After being acquired, the device will exit the *Acquire* mode.

The switch will be acquired on the C2N-MNETGW with an MNET ID value of 01.

 Take the C2N-MNETGW out of the *Acquire* mode once all devices have been acquired. Refer to the latest revision of the C2N-MNETGW Operations Guide (Doc. 6137), which is available from the Crestron website.

To communicate with the control system program, an MNET ID value between 03 and 20 must be assigned to the switch. For information on assigning MNET ID values, refer to "Identity Code" on page 12.

Removing Gateway Information from a Switch

In some rare cases, it might be desirable to release a switch from a gateway. If a switch is to be released from a gateway, the gateway information must be cleared from the switch's memory.

To clear a switch's gateway information:

- 1. Move the mode selection switch (located under the LED) to the "OFF" position.
- 2. Press and hold the top or bottom of the button on the -SW1RF/-SWS1RF or any button on the -SW4RF/-SWS4RF.
- 3. While holding the button, slide the mode selection switch to the "RUN" position.
- 4. Hold the button for approximately ten seconds until the LED flashes twice. Immediately release the button after the LED flashes twice to clear the switch's gateway information. Reacquire the switch if desired.

A switch can also be released from a gateway using Toolbox. Refer to the latest revision of the C2N-MNETGW Operations Guide (Doc. 6137) for instructions.

Operation

During operation, the device may be warm to the touch during operation. This is normal.

Mode Selection Switch

These switches use a three-position mode selection switch to set the mode of operation.

OFF

When the mode selection switch is in the "OFF" position, the pushbutton(s) will not have any function and the load is disconnected from the power source. This **must** be used when changing light bulbs to ensure that the load is fully disconnected from power. Slave devices that are connected to the switch will not have any function when the Master's mode selection switch is in the "OFF" position.

RUN

When the switch is in the "RUN" position, it is operating in the *RUN* mode. This is the normal operating mode of the switch. The *RUN* mode is used to turn the load on and off. If a delay time is set, the switch will turn off the load after the set delay time. For information on setting a delay time, refer to "SET" below.

Refer to the following table for a list of available functions when the switch is operating in the *RUN* mode.

NOTE: If the behavior of the -SW4RF/-SWS4RF has not been changed in SIMPLTM Windows[®], SystemBuilderTM or D3 ProTM, the only button that will perform any function is Button 1. All of the other buttons are programmable.

RUN Mode Button Functions

FUNCTION	-SW1RF/ -SWS1RF/ -SLVS1RF BUTTON PRESS	-SW4RF/-SWS4RF BUTTON PRESS
Turn on load.	Tap the Top button.	Tap Button 1.
Turn off load with delay. ^{1,2}	Tap the Bottom button.	Tap Button 1.
Cancel delayed-off timer (if load was already on and timer was running).	Tap the Top button.	Tap Button 1.
Turn off load immediately	Double-tap the Bottom button.	Double-tap Button 1.

1. If delay is set to 0 seconds, the load will turn off immediately.

2. If the switch was in the middle of a delay, pressing the button will cancel the delay and turn off the load immediately.

SET

When the mode selection switch is in the "SET" position, it is operating in the *SET* mode. The LED will blink to indicate that the switch is in the *SET* mode. Refer to the following table for a list of available functions when the switch is operating in this mode.

NOTE: The *SET* mode is only intended for setting the delay time. Under normal operation, the mode selection switch should be in the "RUN" position.

SET Mode Button Functions

FUNCTION	-SW1RF/-SWS1RF BUTTON PRESS	-SW4RF/-SWS4RF BUTTON PRESS
Set the delay time to zero seconds.	Double-tap the Bottom button.	Double-tap the Button 1.
Set the delay time.*	Press and hold the Bottom button for the desired amount of delay. Upon release, the LED will flash to confirm.	Press and hold Button 1 for the desired amount of delay. Upon release, the LED will flash to confirm.

The button must be held for longer than three seconds in order to set the time. Any shorter time will be ignored, and the time that was previously set will remain.

After setting the preset value(s), return the mode selection switch to the "RUN" position.

-SLVS1RF

The -SLVS1RF has one rocker button. The -SLVS1RF does not have a mode selection switch. It will emulate the *RUN* mode of the -SWS1RF (even if connected to a -SWS4RF) unless the mode selection switch of the master is set to "OFF".

Restoring Default Settings

To restore the switch's default settings (delay time equal to zero seconds), move the mode selection switch to the "RUN" position. While holding the pushbutton (hold "UP" on the -SW1RF and -SWS1RF, or hold Button 1 on the -SW4RF or -SWS4RF), move the mode selection switch to the "SET" position and back to the "RUN" position. Release the pushbutton. The LED will flash once to confirm that the default values have been restored.

LED Behavior

The -SW1RF, -SWS1RF, -SW4RF, and the -SWS4RF have a single amber LED. Its behavior is determined by the current state of the switch or the control system program.

For reference, the LED can be in one of three intensity levels: OFF, LOW, and HIGH.

The following table describes the LED pattern in all modes of operation.

LED BEHAVIOR	DEVICE STATE
LOW	In RUN mode, operating normally
HIGH	Device is in the bootloader. Refer to "Bootloader" on page 37 for more information.
Four brief OFF blinks every eight seconds.	In <i>RUN</i> mode but there is no communication with a gateway. ¹
Four brief HIGH blinks every eight seconds.	Device failed to acquire with a gateway. ¹
Two brief OFF blinks every eight seconds.	In <i>RUN</i> mode, and communicating with a gateway, but the dimmer is not addressed in a control system program.
Blink OFF for $\frac{1}{2}$ second, LOW for $\frac{1}{2}$ second.	In SET mode.
Blink OFF for one second, HIGH for one second.	The switch is in the <i>Acquire</i> mode and searching for a gateway.
Blink OFF for ¼ second, HIGH for ¼ second.	In <i>Touch-setup</i> mode (refer to "Using Touch Settable ID (TSID) to Set MNET ID" on page 12) and waiting for the user to press a button to identify device. ²

Dimmer Operation & LED Behavior

1. Refer to "Acquiring the Switch on the infiNET Network" on page 8.

2. Refer to the Crestron Toolbox help file.

Identity Code

Just like every device on a Cresnet system requires a unique identity code (NET ID), every device and user interface on the infiNET network requires a unique identity code (MNET ID). These codes are two-digit hexadecimal numbers from 03 to 20. The MNET ID of each unit must match an ID code specified in the SIMPL Windows program. Refer to "Setting the MNET ID in Device Settings" on page 26 for details of the SIMPL Windows procedure.

The MNET ID of each infiNET device has been factory set to **01**. After an infiNET device is added to an infiNET network, its MNET ID must be changed to a value that can be addressed by the control system program (03 to 20). MNET IDs are changed from a personal computer (PC) via the Crestron Toolbox.

NOTE: For detailed information on establishing communication between the PC, control system, and the dimmer, refer to "Establishing Communications" on page 28. If communication cannot be established, refer to the "Troubleshooting Communications" section in the latest version of the 2-Series Control System Reference Guide (Doc. 6256), which is available from the Crestron website.

The Crestron Toolbox provides several methods to easily set or change device MNET IDs for any device on the infiNET network. MNET IDs can be set with the touch settable ID (TSID) function or manually. To use TSID to set MNET IDs, continue reading "Using Touch Settable ID (TSID) to Set MNET ID" below. To manually change MNET IDs, refer to "Manually Setting the MNET ID in Crestron Toolbox" on page 19.

Using Touch Settable ID (TSID) to Set MNET ID

Each infiNET device is shipped with the default MNET ID **01**. Since 01 is an MNET ID that cannot be addressed by the control system, the MNET ID of each infiNET device (except C2N-MNETRPT repeaters) must be changed to a value between 03 and 20.

Using Toolbox, the SIMPL Windows program file (*filename*.smw) can be used in conjunction with a device's TSID feature to set MNET IDs of devices that were assigned IDs in a SIMPL Windows program.

Example:

A SIMPL Windows program was saved with the filename *infiNET.smw*. The program contains the following devices:

- (1) Crestron PRO2 control system
- (1) TPMC-15-CH touchpanel (NET ID 03)
- (1) C2N-MNETGW infiNET gateway (NET ID 0F)
- (2) CLW-DIM1RF infiNET dimmers (MNET IDs 03 and 0D)
- (1) CLW-SW1RF infiNET switch (MNET ID 04)

NOTE: For reference, one dimmer (MNET ID 03) is described in the example SIMPL Windows program as "BR Dimmer" and is located in a bedroom while the other dimmer (MNET ID 0D) is described as "LR Dimmer" and is located in the living room.

The infiNET switch and dimmers have already been acquired as described in the acquiring procedure described on page 8. The devices have been assigned the default MNET ID **01** as shown in the Network Device Tree window below.

Network Device Tree



 With the Network Device Tree open, select Tools | SMW Program Tree, or click F.

SMW Program Tree-Click to Select Program

	rest	ron T	oolb	юх -	tool	box	wor	kspa	ace.i	tw -	[SM	W Pr	rogram Tree - rs232 1,0,n,8,1,n,y]	- 🗆 X
10 F	⁼ile	View	То	ols	Wind	ow	Help							- 8 ×
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(BG)		uuuu sialaa					num A	1 5	2			11111	Connected br22210 n 91 n u	
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Read	Y													1

2. Click the text "Click here to open program..." to select the SIMPL Windows program that defines the MNET IDs.

Select SIMPL Windows Program

)pen			? ×
Look in: 🖸	Programs 🔽 🖸		ፇ
🔊 infinet			
File name:	°.smw		Upen
Files of type:	SIMPL Windows Program Files (*.smw)	•	Cancel

After selecting a file, SIMPL Windows will initialize and the SMW Program Tree will be displayed.

SMW Program Tree

Crestron Toolbox - toolbox workspace.itw - [SMW Program Tree - rs232 1,0,n,8,1,n,y]	_ 🗆 X
😰 File View Tools Window Help	_ 8 ×
☞ I I I II I II I II I II I II I II I	
(6) Program Devices in C:\Crestron\Simpl\Programs\infinet.smw	
E Gentrol Systems (1)	
⊞● PRO2 (1)	
🖕 🖳 Lighting (3)	
CLW-DIM1RF on C2N-MNETGW NetID: 0F (2)	
B Unknown Location, BR dimmer - MNET-ID: 0D	
B-B-B Unknown Location, LR dimmer - MNET-ID: 03	1
E-SW1RF on C2N-MNETGW NetID: 0F (1)	
🖞 🥸 Unknown Location, kitchen switch - MINET-ID: 04	
🖶 🐙 Touchpanels (1)	
🗄 🖵 Wireless Receivers (1)	
📴 Serial on COM1 🔽 🔪 🖉	
Ready	1.

Devices with NET IDs or MNET IDs that have been identified by the SMW Program Tree are marked with a \checkmark icon. Devices with NET IDs or MNET IDs that could not be identified are marked with a \mathfrak{S} icon.

NOTE: Descriptions such as "BR Dimmer", "LR Dimmer", and "kitchen switch" were created by editing each devices symbol name in the SIMPL Windows Programming Manager. For information on editing a symbol name, refer to the SIMPL Windows help file.

3. Select **Window** | **Tile Horizontally** to tile the open windows in Toolbox. To simplify viewing, only the SMW Program Tree and the Network Device Tree described by the SMW Program Tree should be open.

File View Tools Window Help		
\$\$ ■ X 10 i ■ [=		
∓Network Device Tree - rs232 1,0,n,8,1,n,y		_ 🗆 ×
B Network Devices (Category View) (5) ⇒ ♥ Lighting (3) ⇒ ♥ CLW-DMIRF on C2H-MNETGW NetD: 0F (2) ⇒ ♥ NNET-TD: 01 ⇒ ♥ NNET		
B Serial on CDM1 🔽 🔌 🖉	Connected.	[s232 1,0,n,8,1,n,y
SHW Program Trees + rs222 (0,0,0,1,0) B Forgen Devices in Ct\/CestronSimplifyograns/winets.snw		
	Connected.	1s2321,0,n,8,1,n,y

Network Device Tree and SMW Program Tree Tiled in Crestron Toolbox

-≂ ×

4. In the SMW Program Tree, right-click on the top level of the tree and select Link with Network Control.

Link with Network Control

← 5MW Program Tree - rs232 1,0,n,8,1,n,y			_ 🗆 ×
(6) Program Devices in C:\Crestron\Simpl\Programs\infinet (1) (2) PRO2 (1)	Close Program Reload Program		
	Verify All Devices F5 Upload All Devices Update All Firmware		
Unknown Location, LR dimmer - MNET-ID: 03	Link With Network Control Show Devices		
e ₹ Touchpanels (1)	Set default interface path	_	
Wireless Receivers (1) C2N-MNETGW (1)			
Serial on COM1 🔽 🔊 🖉		Connected.	rs232 1,0,n,8,1,n,y

A window will be displayed with instructions for linking the SMW Program Tree to the Network Device Tree.

Link Instruction Window

SMW Pro	gram Tree 2.0 X
Φ	Move the target cursor over the network device window to link with and click the left mouse button.
	ОК

- 5. Click **OK**. The cursor will change to a target selector (-).
- 6. Click on the Network Device tree that is to be linked to the SMW Program Tree, A message will be displayed indicating a successful link.

Link Succeeded Message



7. Right-click the Lighting category in the SMW Device Tree and select Setup All Lighting....

"Setup All Lighting ... "

	Systems (1) 2 (1)	, a ₁ , 11110011		
	Setup All Lighting Verify All Lighting Update All Lighting Firmware.	••••••••••••••••••••••••••••••••••••••		
e te ciw	Show Lighting	•		
⊞	Inknown Location, kitchen switch anels (1) :-15-CH (1) 5 Receivers (1)	- MNET-ID: 04	ł	
≟€ C2N-	MNETGW (1)			

The "Setup Lighting" window will open and display a list of unidentified lighting devices.

Setup Lighting Window

Y	Click the column headers to sort the devices Use the up/down arrows to adjust selected i	in the order you want tems.	to set them up.	
	When ready, click the START button to setu in the list, or right-click selected devices to s	up all devices in the or etup individual items.	der they appear	
NetID	Туре	Location	Name	X ↓ Status
DD 02	CLW-DIM1RFon C2N-MNETGW NetID:0F	Unknown Location	BR dimmer	Not Verified
03	CLW-SW1RFon C2N-MNETGW NetID:0F	Unknown Location	kitchen switch	Not Verified
04				
04				

The listed devices can be sorted in ascending or descending order by clicking on the column headers. The order can also be adjusted by selecting a device and clicking the \uparrow or \checkmark buttons. This can be used when setting up devices in the order they will be encountered. For example, when identifying devices in a home, an installer may want to first identify a device by the entryway, then a device in the hallway, followed by devices in a room.

Devices that do not need to be identified can be removed from the list by clicking \mathbf{X} .

NOTE: Individual devices can be set up by right-clicking the device and selecting **Setup this device**. Follow the on-screen instructions to set up the device.

8. Click **Start** to set up the devices in the order they appear on the list. The first item in the list (CLW-DIM1RF, MNET ID 0D, "BR dimmer") will be highlighted and the upper portion of the window will indicate the type of device.

5	Type: Location:	CLW-DIM1RF Unknown Location			
	Press its setup button a problem with the de	if it is blinking. If the se vice or the device may	etup button is not blink not have touch-settab	ing there may be ble firmware.	
	Press SKIP to move to) the next device.			
+ ID	Tupe		Location	Name	X + 1
	CLW-DIM1RFon C2N CLW-DIM1RFon C2N CLW-SW1RFon C2N	I-MNETGW NetID:0F I-MNETGW NetID:0F -MNETGW NetID:0F	Unknown Location Unknown Location Unknown Location	BR dimmer LR dimmer kitchen switch	Not Verified Not Verified Not Verified

CLW-DIM1RF Devices in Setup Mode Window; Identifying a Device

The LEDs on all of the CLW-DIM1RF dimmers on the list will flash.

9. Physically locate the dimmer in the bedroom with the flashing LED and touch the top or bottom of the large button. The status of the "BR dimmer" will change from "Not Verified" to "Setup Complete" and the next device on the list (CLW-DIM1RF, MNET ID 03, "LR dimmer") will be highlighted.

Touching a device may result in setting a duplicate MNET ID. A warning will be displayed.

Duplicate MNET ID Warning

Network	Device Tree 2.0
2	Changing device ID to 0D is likely to result in a duplicate ID at least with another BR dimmer device. Do you want to proceed?
	<u>Y</u> es <u>N</u> o

Click **Yes** to set the device to the duplicate MNET ID (the status will be listed with the comment "An error occurred changing the network ID of one or more devices." Clicking **No** will skip the setup process for that device and continue to the next device on the list.

If two devices share a duplicate MNET ID, the devices with the duplicate MNET IDs must be set up again.

NOTE: If the device does not respond and/or register, click Skip.

J	Locate the following d	evice:			
T	Type: Location:	CLW-DIM1RF Unknown Location			
	Press its setup button a problem with the dev	if it is blinking. If the se vice or the device may	etup button is not blink not have touch-settat	ing there may be ble firmware.	
	Press SKIP to move to) the next device.			
					×+:
let ID	Туре		Location	Name	Status
	CLUZ DIMADE COL	MNETGW NetID:0E	Unknown Location	BR dimmer	Setup comp
D	CLW-DIMTRFon C2N	THRETOW ROOD.OF			
D	CLW-DIMTRFon C2N	MNETGW NetID:0F	Unknown Location	LR dimmer	Not Verified
D 3 4	CLW-DIMTRFon C2N CLW-DIMTRFon C2N CLW-SW1RFon C2N	MNETGW NetID:0F MNETGW NetID:0F	Unknown Location Unknown Location	LR dimmer kitchen switch	Not Verified
D 8	CLW-DIMTRFon C2N CLW-DIMTRFon C2N CLW-SW1RFon C2N	MNETGW NetID:0F MNETGW NetID:0F	Unknown Location Unknown Location	LR dimmer kitchen switch	Not Verified
D 8	CLW-DIM TRFon C2N CLW-DIM1RFon C2N CLW-SW1RFon C2N	MNETGW NetD:0F MNETGW NetD:0F	Unknown Location Unknown Location	LR dimmer kitchen switch	Not Venified
D 8	CLW-DIM THEOR C2N CLW-DIM THEOR C2N CLW-SW1RFon C2N	MNETGW NetD:OF	Unknown Location Unknown Location	LR dimmer kitchen switch	Not Verified

10. Continue identifying all of the remaining unidentified devices on the list. When all devices have been identified, a summary will be displayed in the upper portion of the window.

Setup Complete

3 devices setup successfully 0 device: skipped 0 devices + noountered an error during setup Net ID Type Location Name Status 0D CLW-DIMTRFon C2N-MNETGW NetID:0F 03 CLW-DIMTRFon C2N-MNETGW NetID:0F 04 CLW-SW1RFon C2N-MNETGW NetID:0F 04 CLW-SW1RFon C2N-MNETGW NetID:0F	\oplus	Setup is complete.			
Net ID Type Location Name Status 0D CLW-DIM1RFon C2N-MNETGW NetID:0F Unknown Location BR dimmer Setup com 03 CLW-DIM1RFon C2N-MNETGW NetID:0F Unknown Location LR dimmer Setup com 04 CLW-SW1RFon C2N-MNETGW NetID:0F Unknown Location kitchen switch Setup com	¥	3 devices setup successfully 0 device: skipped 0 devices i ncountered an error during setup			
O3 CLW-DIMTRFon C2N-MNETGW NetID:0F Unknown Location LR dimmer Setup com O4 CLW-SW1RFon C2N-MNETGW NetID:0F Unknown Location kitchen switch Setup com	NetID	Тире	Location	Name	X ↓ ↑ Status
	OD	CLW-DIM1RFon C2N-MNETGW NetID:0F	Unknown Location	BR dimmer	Setup comple
	0D 03 04	CLW-DIM1RFon C2N-MNETGW NetID:0F CLW-DIM1RFon C2N-MNETGW NetID:0F CLW-SW1RFon C2N-MNETGW NetID:0F	Unknown Location Unknown Location Unknown Location	BR dimmer LR dimmer kitchen switch	Setup com Setup com Setup com

 Click Close to close the window once all devices have been identified. All of the identified devices in the Network Device tree will be indicated with the *✓* icon as shown in the following diagram.



Network Device Tree with Devices Set Up with SMW Program Tree

Manually Setting the MNET ID in Crestron Toolbox

The following method permits you to change the MNET ID of any infiNET device on the infiNET network through the "Network Device Tree" window.

This method does not change the MNET ID as assigned in SIMPL Windows. For information on setting the MNET ID in SIMPL Windows, refer to "Setting the MNET ID in Device Settings" on page 26. If MNET IDs have already been assigned in a SIMPL Windows program, use the Touch Settable ID method described on page 12 to change the MNET ID to match the MNET ID specified in the SIMPL Windows program.

NOTE: You may also use D3 Pro or SystemBuilder to perform MNET ID setup. Refer to the respective help file for more information.

- 1. Open Crestron Toolbox and establish communications with the control system (refer to "Establishing Communications" on page 28).
- 2. Use the Network Device Tree and connect to the control system to verify that the gateway is connected to the control system and that all infiNET devices are acquired on the gateway. infiNET devices with MNET ID 01 will be shown with a to be icon as shown in the following diagram.

"Network Device Tree" with Newly Added infiNET Device



3. Expand the device tree until the MNET ID that is to be changed is visible. Right-click on the MNET ID, and when the sub-menu appears, select Change Network ID.

"Network Device Tree" - Sub-Menu

🐇 Crestron Toolbox - to	oolbox workspace.itw - [Network Device Tree - rs232 1,0,n,8,1,n,y] _ 🗆 ×
≢ File View Tools Wi	ndow Help	_ 8 ×
📽 🖬 🗶 🕮 🛛 i 🛚		
PRO2 (infinet.smw) PRO2	(Category View) (3 devices) vices) on C2N-MNETGW at Cresnet ID: 0F (1 devices) Identify This CLW-SW1RF on C2N-MNETGW at Cresnet ID: 0F Device Change Network ID Open Text Console Clear Network ID Change Serial Number	
	Functions	
Serial on COM1	Connected. [15232 1.0,n.8.1,n.j	

NOTE: Any infiNET switch in the Network Device Tree can be identified using Crestron Toolbox. Right-click a device in the Network Device Tree and select "**Identify this...**". The LED on the switch will flash HIGH. Press a button on the switch to identify the device.

4. Select a new MNET ID and press Enter.

Enter New MNET ID



Repeat this procedure for each additional infiNET device requiring a MNET ID change.

WARNING: Devices with an MNET ID of 01 or 02 cannot be used in a control system program. These devices will be indicated with a \mathfrak{B} icon.

Programming Software

Have a question or comment about Crestron software?

Answers to frequently asked questions (FAQs) can be viewed in the Online Help section of the Crestron website. To post your own question or view questions you have submitted to Crestron's True Blue Support, log in at http://support.crestron.com. First-time users will need to establish a user account.

Setup is easy thanks to Crestron's Windows[®]-based programming software. Crestron's D3 Pro software or SystemBuilder software can create a complete project, with no special programming required. While traditional programming tools can still be used to program a system, D3 Pro and SystemBuilder can be used to easily complete all necessary programming for a base system including all touchpanel screens and the control system program. The program output of D3 Pro and SystemBuilder is a SIMPL Windows program with much of the functionality encapsulated in macros and templates. Once D3 Pro and/or Systembuilder creates the project, the system interfaces and program logic can be customized in D3 Pro and/or Systembuilder or can be easily modified with Crestron development tools (i.e., SIMPL Windows and Crestron VisionTools[®] Pro-e (VT Pro-e) software packages).

D3 Pro and SystemBuilder come with templates for all supported interfaces. If a user wishes to create a touchpanel project using templates with a different look-and-feel, this can be accomplished by making a custom template. This custom template can then be used by D3 Pro or SystemBuilder to create the final project files to be loaded

into the panels. Alternatively, VT Pro-e can be used to tweak projects created with the D3 Pro and/or SystemBuilder or develop original touchpanel screen designs.

NOTE: Crestron recommends the use of D3 Pro or SystemBuilder for programming an infiNET system.

Earliest Version Software Requirements for the PC

NOTE: Crestron recommends that you use the latest software to take advantage of the most recently released features. The latest software is available from the Crestron website.

The following are the minimum recommended software versions for the PC running Windows XP or Windows 2000:

- SIMPL Windows version 2.06.20 or later with library update 352 or later. Requires SIMPL+ Cross Compiler version 1.1 or later.
- Crestron Toolbox 1.02.06 or later
- Crestron Database version 17.3.3 or later. Required by SIMPL Windows.
- (Optional) D3 Pro version 2.0 or later. Also requires:
 - D3 Pro Templates 1.0 or later
 - VisionTools Pro-e 3.3.3.5 or later
 - Crestron Database 17.3.3 or later
 - Crestron Engraver 2.2.2.3 or later
 - o CUZ 3.154 for 2-Series processors or later
- (Optional) SystemBuilder version 2.0 or later with SystemBuilder Templates version 2.0.1 or later. Also requires:
 - VisionTools Pro-e 3.3.4.0 or later
 - Crestron Engraver 2.4.1.2 or later
 - o CUZ 3.154 for 2-Series processors or later

Programming with D3 Pro & SystemBuilder

D3 Pro and SystemBuilder offer automatic programming for such residential and commercial applications as audio distribution, home theater, video conferencing, and lighting. The interface of this tool guides you through a few basic steps for designating rooms and specifying the control system, touchpanels, devices, and functionality. D3 Pro and SystemBuilder then program the system, including touchpanel projects and control system logic.

D3 Pro and SystemBuilder are fully integrated with Crestron's suite of software development tools, including SIMPL Windows, VT Pro-e, and the Crestron Database. D3 Pro and SystemBuilder access these tools behind the scenes, enabling you to easily create robust systems.

The easiest method of programming, but does not offer as much flexibility as SIMPL Windows.

Programming with SIMPL Windows

NOTE: The following assumes that the reader has knowledge of SIMPL Windows. If not, refer to the extensive help information provided with the software.

NOTE: The following are acceptable file extensions for programs that include a infiNET switch, developed for specific control system types:

.smw: *projectname*.smw (SIMPL Windows source file) .spz: *projectname*.spz (compiled file for 2-series)

NOTE: In the following description, the PAC2 control system is used.

SIMPL Windows is Crestron's software for programming Crestron control systems. It provides a well-designed graphical environment with a number of workspaces (i.e., windows) in which a programmer can select, configure, program, test, and monitor a Crestron control system. SIMPL Windows offers drag and drop functionality in a familiar Windows[®] environment.

This section describes a sample SIMPL Windows program that includes a C2N-MNETGW gateway and CLW-SW1RF switch.

Configuration Manager is where programmers "build" a Crestron control system by selecting hardware from the *Device Library*. In Configuration Manager, drag the PAC2 from the Control Systems folder of the *Device Library* and drop it in the upper pane of the *System Views*. The PAC2 with its associated communication ports is displayed in the *System Views* upper pane.





The *System Views* lower pane displays the PAC2 system tree. This tree can be expanded to display and configure the communications ports.

Expanded PAC2 System Tree



C2Net-Device Slot in Configuration Manager

Before adding an infiNET switch to a system, a C2N-MNETGW must first be added. To incorporate a C2N-MNETGW into the system, drag the symbol from the Wireless Receivers |Wireless Receivers (RF) folder of the *Device Library* and drop it in the *System Views*. The PAC2 system tree displays the C2N-MNETGW in slot 6 with a default Net ID of 0F as shown in the following illustration.

C2Net Device, Slot 6



NOTE: The first C2N-MNETGW in a system is preset with a Net ID of 0F when its symbol is dragged into the upper pane of *System Views*. Additional units are assigned different Net ID numbers as they are added. For more information on the Net ID of a C2N-MNETGW, refer to the latest revision of the C2N-MNETGW Operations Guide (Doc. 6137), which is available from the Crestron website.

Setting the Net ID in Device Settings

Double-click the C2N-MNETGW icon to open the "Device Settings" window. This window displays the gateway device information. If necessary, select the *Net ID* tab to change the Net ID, as shown in the following figure.

"Device Settings" Window for the C2N-MNETGW

wice sectings: cre	STOTICZN-MINE	GW	
Device Name Net	ID Connection SI	heet Device Info	
Net ID: UP			
10	2.1		

NOTE: SIMPL Windows automatically changes Net ID values of a device added to a program if a duplicate device or a device with the same default Net ID already

exists in the program. Always ensure that the hardware and software settings of the Net ID match. For Net ID hardware settings details, refer to "Identity Code" on page 12.

Adding infiNET Devices to the C2N-MNETGW

To add infiNET devices to the C2N-MNETGW, right click on the C2N-MNETGW, select **Add item to: "C2N-MNETGW"** and select an infiNET device as shown in the following diagram.





SIMPL Windows adds the selected infiNET device with a default MNET ID. Following are the default MNET IDs used by SIMPL Windows for each of the switch models:

OK

Cancel

- CLW-SW1RF: 07
- CLW-SW4RF: 09
- CLW-SWS1RF: 08
- CLW-SWS4RF: 0A

NOTE: The default MNET ID used by SIMPL Windows is different from the default ID that is installed on an infiNET device when it ships from the factory.

NOTE: If the default MNET ID is already in use, SIMPL Windows will assign the next available MNET ID.

NOTE: infINET repeaters such as the C2N-MNETRPT are not added in SIMPL Windows as there is no control communication between a control system and a repeater.

C2Net Device, Slot 9, with infiNET Device PAC2 Slot 1: {Empty C2Y Card Slot} Slot 2: {Empty C2Y Card Slot} Slot 3: {Empty C2Z Card Slot} Slot 4: C2I-IO8 Slot 5: C2I-RY8 Slot 5: C2I-RY8 Slot 6: C2Net-Device Slot 6: C2Net-Device Slot 6: C2N-MNETGW MNET-ID 07: CLW-SW1RF Slot 7: C2I-PAC2-FRONTPANEL

Setting the MNET ID in Device Settings

Double-click the CLW-SW1RF icon to open the "Device Settings" window. This window displays the CLW-SW1RF device information. If necessary, select the *RF/IR ID* tab to change the MNET ID, as shown in the following figure.

"Device Settings" Window for the CLW-SW1RF

Device Setting	s: Crestror	n CLW-SW1RF		х
Device Name	RF/IR ID	Connection Sheet	Device Info	
BF/IB 07	-			
25 25		Cancel	Apply	2
				s

NOTE: SIMPL Windows automatically changes MNET ID values of a device added to a program if a duplicate device or a device with the same default MNET ID already exists in the program. Always ensure that the hardware and software settings of the MNET ID match. For MNET ID hardware settings details, refer to "Identity Code" on page 12.

infiNET Switch Symbols in Programming Manager

Programming Manager is where programmers "program" a Creston control system by assigning signals to symbols.

For more information on the symbols, refer to the SIMPL Windows help file.

Attaching and Detaching the Electrical Load

The buttons on the switch can be attached (default) or detached from the electrical load. When attached to the electrical load, the electrical load is controlled by the button's built-in functionality, i.e. the buttons on the switch control the electrical load directly. When the buttons are detached from the electrical load, the control system program defines the function of each button. The buttons can be programmed in SIMPL Windows to control the electrical load or to perform another function in the control system program.

NOTE: If a detached device restarts from either a power failure or from moving the mode selection switch from the "OFF" position, the device will be attached to the electrical load until communication with the gateway is reestablished (approximately 15-20 seconds).

The buttons on the switch can be attached and detached from the electrical load using the switch's programming symbol. For more information on attaching and detaching the load, refer to the switch symbol's SIMPL Windows help file.

Uploading and Upgrading

NOTE: Crestron recommends using the latest programming software and that each device contains the latest firmware to take advantage of the most recently released features. Please check the Crestron website (http://www.crestron.com/updates) for the latest versions of software and firmware. New users are required to register to obtain access to this site.

Assuming a PC is properly connected to the entire system, Crestron programming software allows the programmer to upload programs, projects and firmware to the system and touchpanels after their development. However, there are times when the files for the program and projects are compiled and not uploaded. Instead, compiled files may be distributed from programmers to installers, from Crestron to dealers, etc. Even firmware upgrades are available from the Crestron website as new features are developed after product releases. In those instances, one has the option to upload via the programming software or to upload and upgrade via the Crestron Toolbox.

The following sections define how one would upload a SIMPL Windows program to the control system and upgrade the firmware of CLW-SW1RF/-SWS1RF/-SW4RF/ -SWS4RF. However, before attempting to upload or upgrade, it is necessary to establish communications between the PC and the dimmer.

Establishing Communications

The procedure in this section provides details for RS-232 communication between a PC and a switch via the control system and C2N-MNETGW. This method can be used to communicate with the control system directly, with a C2N-MNETGW via the control system's Cresnet connection, and a switch via the C2N-MNETGW connected to the control system. If TCP/IP communication is preferred, consult the latest version of the Crestron e-Control Reference Guide (Doc. 6052) or the respective Operations Guide for the control system. These documents are available from the Crestron website. Refer to the following figure for a typical connected to a control system. In this example, the PC communicates with the control system via RS-232.





- 1. Ensure that all devices are connected to the control system and the control system is connected via serial cable to the PC. The dimmer should also be acquired on the C2N-MNETGW through the acquire procedure described on page 8.
- 2. Open Crestron Toolbox and click **Tools** | **Manage Address Book** to display a list of available addresses. Select a connection to a control system (if an entry for one exists), or **Serial on COM1** as the connection type. **Serial on COM1** is an address book entry for PC-to-control system communications that is included with the default address book of Crestron Toolbox.
- 3. The PC communication settings specified here should match the protocol that the control system expects. The usual settings are as follows:
 - Port = COM 1 through COM 8. Select the correct COM port on the PC.
 - Baud rate = Auto-detect.
 - Parity = None.
 - Number of data bits = 8.
 - Number of stop bits = 1.
 - Hardware handshaking (RTS/CTS) enabled.
 - Software handshaking (XON/XOFF) not enabled.

"Address Book" Window - Serial Setup

Default Entry:	Serial on COM1	Open / New Import
Name Senal on COM1 WPR-48 ML-500 MT-500C Remote Cons	Address rs232 1.0.n.8.1.n.y rs232 1.115200.n.8.1.n.n.devi usb.device MT-1000 rs232 1.115200.n.8.1.n.n.devi Serial on COM1:cresnet 03	Selected Entry O TCP Impact: O TCP RS232 USB Indirect O TCP RS232 O TCP RS232 O COM 1 COM 2 COM 5 COM 6 COM 5 COM 6 COM 5 COM 6 COM 5 COM 6 O Seven 300 O Two Ore O Odd XON /XOFF Device Type: Auto-Detect

- 4. After setting the correct parameters, click **OK** to return to the Crestron Toolbox main window.
- 5. Click Tools | Network Device Tree, or click the network device tree icon

to display the devices in the system. Select the entry for the control system or **Serial on COM1** from the drop down list at the bottom of the window if it is not already selected. If communication is successful, the network devices that are connected to the control system are displayed. If

no devices are reported, verify the connections between the control system and the devices that are connected to it. If infINET devices are not listed, verify that they have been acquired as described in the acquire procedure on page 8.

Network Device Tree



To view a specific device, expand the network device tree by clicking +. Expand the network device tree until the device to be managed is selected. Right-click the desired MNET ID to open the sub-menu. This menu provides a wide range of functions, including; change the MNET ID, change serial number, update firmware, etc.

Network Device Tree Sub-Menu-Functions

PRO2 (infinet.smw) (Category View) (3 devices)	
ia	evices) RE on C2N-MNETGW at Cresnet ID: DE (1 devices)	
	ID: 03	
🖶 🐙 Touchpanel	Identify This CLW-SW1RF on C2N-MNETGW at Cresnet ID: 0F Device	
● TPMC-15-0	Change Network ID	
🗄 🖵 Wireless Red	Open Text Console	
ia● C2N-MNET	 Clear Network ID	
	Change Serial Number	
	Eunctions	– Firmware
8		Serial Number Conversion
		<u>.</u>

NOTE: Toolbox displays a customized list of functions depending on the type of device with which it is communicating.

Troubleshooting Communications

Use the following checklist if communication cannot be established with the control system.

- 1. Verify that the correct cables are used. Refer to the control systems Operations Guide for information about RS-232 cables.
- 2. With a serial connection, verify that the correct COM port on the PC has been selected. Some computers have more than one COM port; some may be internal (e.g., for a modem). Consult the manufacturer's documentation for further information about the COM ports on your PC.
- 3. Remove and reapply power to the control system.
- 4. If communication still cannot be established, contact Crestron customer service.

Use the following checklist if communication cannot be established with the infiNET device.

- 1. Verify that the infiNET device is connected to line power and the C2N-MNETGW is connected to the control system.
- 2. Reacquire the infiNET device on the C2N-MNETGW. Refer to "Acquiring the Switch on the infiNET Network" on page 8 for more information. Also refer to the latest version of the C2N-MNETGW Operations Guide (Doc. 6317), which is available from the Crestron website.
- 3. If communication still cannot be established, contact Crestron customer service.

Uploading a SIMPL Windows Program

The SIMPL Windows file can be uploaded to the control system using SIMPL Windows or via Crestron Toolbox.

Upload via SIMPL Windows

- 1. Start SIMPL Windows.
- 2. Select **File** | **Open** to view the "Open" window, navigate to the SIMPL Window file (.smw), and click **Open**.
- 3. Select Project | Transfer Program.

Upload via Crestron Toolbox

- 1. Verify that the procedure for "Establishing Communications" that begins on page 28 has been performed to establish a connection between the PC and the control system.
- 2. Open Crestron Toolbox and select Tools | System Info.



Crestron Toolbox - Tools | System Info

- 3. Select the entry for the control system or **Serial on COM1** from the drop down list at the bottom of the window if it is not already selected. When the "System Info" window appears and you are connected to the control system, the **Functions** option becomes available from the menu bar.
- 4. Select Functions | SIMPL Program.

The "SIMPL Program" window contains information about the currently loaded SIMPL program (if any), and permits you to stop, start, erase, retrieve, and upload a SIMPL program. This menu also permits you to upload to compact flash or internal flash.

SIMPL Program	<u>? × </u>
Program Information:	Minimum Program Requirements:
MinimumCUZ: TargetRack: ProgramBootDir: SourceFile: ProgramFile: SystemName: Programmer: CompiledOn: CompileRev:	
	- ·
Send and Retrieve Program To/From Compact Flash Send Program	Send
Stop Restart	Erase Retrieve
	Close

"SIMPL Program" Window

5. Click the button to browse for a new compiled (.spz) program.

"Open" Window

Jpen					? ×
Look in: 🗲) Programs		00	P 🗔 -	
🛅 mnet					
File name:	mnet			Ope	n

6. Select a file and click **Open.** When the "SIMPL Program" window re-opens click **Send**.

Firmware Upgrade

To take advantage of all the device features, it is important that the unit contains the latest firmware available. Please check the Crestron website for the latest version of firmware. Not every product has a firmware upgrade, but as Crestron improves functions, adds new features, and extends the capabilities of its products, firmware upgrades are posted. To upgrade the firmware, complete the following steps.

- 1. Verify that the procedure for "Establishing Communications" that begins on page 28 has been performed.
- 2. Open Crestron Toolbox and open the Network Device Tree (the firmware upgrade function is also available in the SMW Program Tree window).
- 3. Right-click on the device and select Functions | Firmware.

Network Device Tree Window - Right-Click Sub Menu

🗄 Crestron Toolbox - to	oolbox workspace.itw - [Network Device Tree - rs232 1,0,n,8,1,n,y]	_ 🗆 ×
😫 File View Tools Wi	ndow Help	<u> </u>
🗃 🖬 🗶 🕮 👔 🖬	H C <u> </u>	
PRO2 (infinet.smw) PRO2 (infinet.smw) B-Stighting (1 de B-Otherstore) B-Stighting (1 de B-Stighting (1 de	(Category View) (3 devices) vices) on C2N-MNETGW at Cresnet ID: 0F (1 devices) vices Identify This CLW-SW1RF on C2N-MNETGW at Cresnet ID: 0F Device Change Network ID Open Text Console	
● C2N-MNET -	Clear Network ID Change Serial Number	
	Functions >	Firmware Serial Number Conversion
Serial on COM1		red. [rs232 1,0,n,8,1,n,y

4. The "Firmware" window displays the model and current firmware version. Click **Upload New Firmware**.

"Firmware" Window

Model:	CLW-SW1RF		
Current Version:	1.3621.331		
Jpdate			
Target Model(s):	W-DIMS4RF,CLW-SW4RF,CLW-SWS4RF		
Version:	1.3621.331		
Release Notes:		View	
irmware File:			
C:\Crestron\Firmwar	e\CLW-xxRF.v1.3621.331.zip	<u>B</u> rowse	<u>S</u> end

5. Click **Browse...** to find a firmware file to send to the device.

6. When the following screen appears, browse to locate the firmware (.zip) file.

Look in: 🖸) Firmware	• O	ø 🕫 🔤 -
Name 🔺		Size Ty	pe
DCLW-xxF	RF.v1.052.331	74 KB Wi	inZip File
4] [
↓ ile name:	CLW-xxRF.v1.052.331		Den Den

Locate Firmware in the "Open" Window

- 7. Click **Open** to select the file.
- 8. The "Firmware" window reopens indicating the target device, the new firmware version, and release notes information. Click **View...** to view the release notes, or click **Send** to upgrade the firmware. Click **Close** after the firmware has been transferred.

Problem Solving

Troubleshooting

The table after this paragraph provides corrective action for possible trouble situations. If further assistance is required, please contact a Crestron customer service representative.

infiNET Switch Troubleshooting

TROUBLE	POSSIBLE CAUSE(S)	CORRECTIVE ACTION
Switch does not function.	Switch is not receiving line power.	Verify that the switch is properly connected to the power lines and that the circuit breaker is closed.
	Load is not connected.	Verify that the load is operational and that the mode selection switch is in the "RUN" or "SET" position.
	Mode selection switch is in the "SET" position.	Move mode selection switch to the "RUN" position.
Switch does not respond to control system commands.	If the LED flashes OFF for ¹ / ₄ second four times, then returns to low every eight seconds, the switch is not acquired on infiNET network.	Use the Network Device Tree infiNET network in Crestron Toolbox to poll the infiNET network. Acquire the device on infiNET network as described in "Acquiring the Switch on the infiNET Network" on page 8.
	If the LED flashes OFF for 1/4 second two times, then returns to low, the MNET ID of device is not set to match the MNET ID of the SIMPL Windows program.	Use the Network Device Tree infiNET network in Crestron Toolbox to poll the infiNET network. Verify that the MNET ID for the infiNET device is set to match the MNET ID specified in the SIMPL Windows program.
	If the LED flashes OFF for 1/4 second four times, then returns to low every eight seconds, the C2N-MNETGW is not transmitting data to the infiNET device.	Open Crestron Toolbox and select the Network Device tree. Expand the network device tree until the gateway to be managed is selected. Right-click the Net ID of the selected gateway to open the sub-menu and select Functions MNET Gateway If devices are not listed, acquire the device on to the infiNET network as described in "Acquiring the Switch on the infiNET Network" on page 8.

(continued on following page)

TROUBLE	POSSIBLE CAUSE(S)	CORRECTIVE ACTION
Switch presses are not reported to control system.	If the LED flashes OFF for ¼ second two times, then returns to low, the MNET ID of device is not set to match the MNET ID of the SIMPL Windows program.	Using Crestron Toolbox, poll the network. Verify that the MNET ID for the infiNET device is set to match the MNET ID specified in the SIMPL Windows program.
	If the LED flashes OFF for ¼ second four times, then returns to low every eight seconds, the infiNET device is not transmitting data to the C2N-MNETGW.	Open Crestron Toolbox and select the Network Device tree. Expand the network device tree until the gateway to be managed is selected. Right-click the Net ID of the selected gateway to open the sub-menu and select Functions MNET Gateway If devices are not listed, add devices by putting the C2N-MNETGW and infiNET device in <i>Acquire</i> mode.
	Switch is attached to load and the signal Enable_Local_Btn_Outputs is low.	In the switch symbol of the SIMPL Windows program, set the signal Enable_Local_Btn_Outputs high.
Switch does not operate as described in the manual.	Switch is detached from the load.	In the switch symbol of the SIMPL Windows program, set the signal Detach_Load low.
Delay time will not store.	Mode selection switch is in the incorrect position.	Set the mode selection switch to the "SET" position to store the delay time.
Cannot turn the load on or off.	Mode selection switch is in the incorrect position.	Set the mode selection switch to the "RUN" position to turn the load on or off.
Slave device does not emulate the <i>RUN</i> mode of the -SWS1RF (even when connected to -SWS4RF).	-SLVS1RF is detached from the load.	Set the signal Detach_Load_From_Slave low.

infiNET Switch	Troubleshooting	(continued)
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Bootloader

In rare cases, it may be necessary to bypass the switch's standard firmware and enter into the "bootloader". This might be necessary if the unit was loaded with a faulty version of firmware that might prevent future firmware upgrades.

To enter the bootloader, set the mode selection switch to "OFF". Press and hold the up button (or Button 1 on the -SW4RF or -SWS4RF) while setting the mode selection switch to "RUN". The LED will blink once after five seconds to indicate

the start of *Acquire* mode (*Acquire* mode does not actually start until you release the button). Continue holding the button for another five seconds, and the LED will flash twice to indicate that the gateway connection will be released on the release of the button. Continue holding the button an additional ten seconds (20 seconds in all) until the LED flashes three times and release the button. The unit is now running the bootloader. New firmware can now be uploaded from Crestron Toolbox.

To exit the bootloader and restore the firmware that is currently installed, cycle power to the device by setting the mode selection switch to "OFF" and back to "RUN" or "SET".

Further Inquiries

If you cannot locate specific information or have questions after reviewing this guide, please take advantage of Crestron's award winning customer service team by calling the Crestron corporate headquarters at 1-888-CRESTRON [1-888-273-7876]. For assistance in your local time zone, refer to the Crestron website (www.crestron.com) for a listing of Crestron worldwide offices.

You can also log onto the online help section of the Crestron website to ask questions about Crestron products. First-time users will need to establish a user account to fully benefit from all available features.

Future Updates

As Crestron improves functions, adds new features, and extends the capabilities of the device, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

Check the Crestron website periodically for manual update availability and its relevance. Updates are identified as an "Addendum" in the Download column.

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- 2. Products may be returned for credit, exchange, or service with a CRESTRON Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to CRESTRON, 6 Volvo Drive, Rockleigh, N.J., or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. CRESTRON reserves the right in its sole and absolute discretion to charge a 15% restocking fee, plus shipping costs, on any products returned with an RMA.
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